

Oracle Banking Credit Facilities Process Management Dashboard User Guide



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Chapter 1

1.1 Introduction

A brief introduction to the OBCFPM Dashboard User Guide.

This guide helps you in getting familiarize with the various tiles in OBCFPM Dashboard and performing necessary operations from the Dashboard.

1.2 Audience

Intended audience of OBCFPM Dashboard User Guide.

This document is intended for all the users of OBCFPM application in the bank.

1.3 Common Icons in OBCFPM

List of icons commonly used in OBCFPM for quick reference.

The following table describes the icons that are commonly used in OBCFPM:

Table 1-1 Common Icons

Icons	Purpose
	To add new record.
	To modify existing record.
	To delete a record.
	To pick start or end date.
	To configure or change default settings.
	To view the data in graphical format.
	To change the screen layout to list view.

Table 1-1 (Cont.) Common Icons

Icons	Purpose
	To change the screen layout to table view.
	To change the screen layout to tree view.
	To view, edit, and delete a record.
	To hold the process.
	To go back to the previous screen.
	To go to the next data segment.
	To save the captured information and exit the process window.
	To submit the task to next stage.
	To exit the window without saving the captured information.

2

Chapter 2

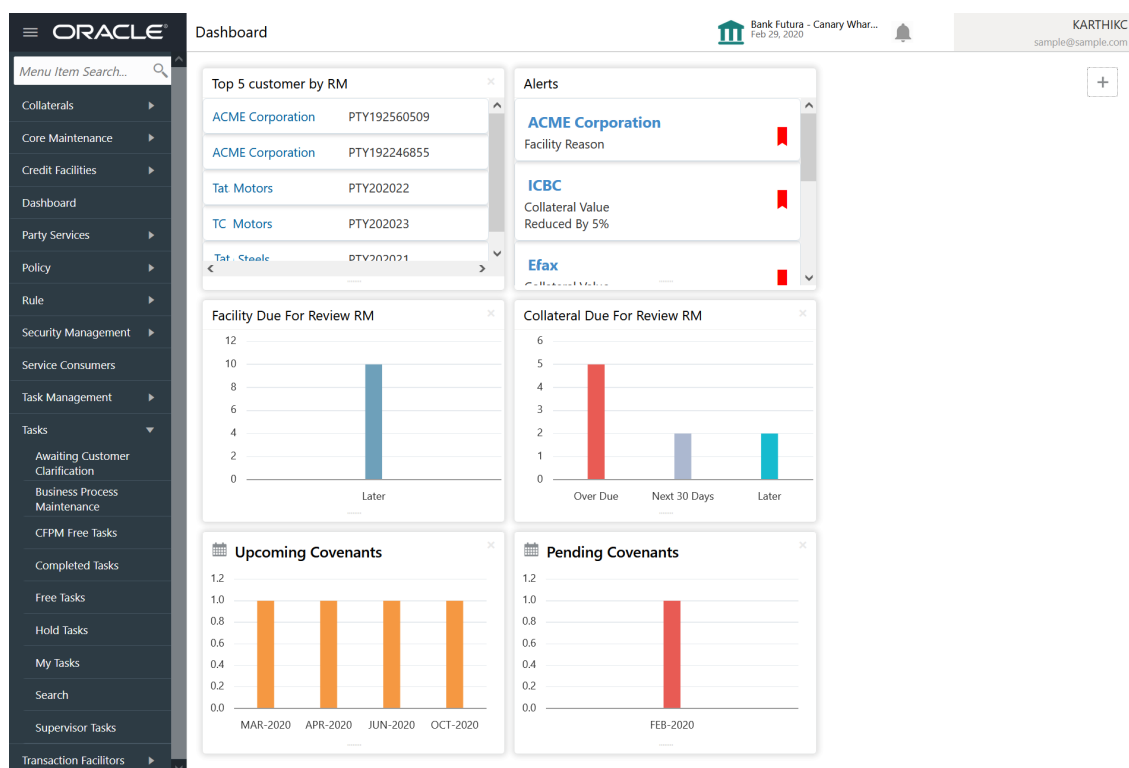
2.1 About Dashboard

Overview of Dashboard in OBCFPM.

Dashboard in OBCFPM is a smart UI built to simplify the work of banking personnels. Information displayed in the Dashboard highlights the activities to be performed by the bank user over a certain period of time. It also allows to quickly navigate to the required page to perform the listed actions or to view customer information. By taking all the necessary actions listed in the Dashboard, the bank users can increase their productivity and ensure smooth functioning of the bank.

Dashboard in OBCFPM differs based on the user roles. A sample RM Dashboard in OBCFPM is shown below for reference:

Figure 2-1 Dashboard



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Chapter 3

3.1 Customizing Dashboard

Procedure to customize dashboard.

All the Dashboards (Dashboard specific to all the users) in OBCFPM are customizable, thus you can customize it based on your preference.

In the Dashboard:

1. To close the tile that is not required, click  the close icon in the tile.
2. To flip the tile forward, click  the flip forward icon.
3. To flip the tile backward, click  the flip back icon.
4. To reorder the tile, click  the drag to reorder icon and drag the tile to the required position.
5. To expand the tile, click  the expand tile icon.
6. To add a new tile, click  the add icon at the top right corner.
The **Add Tiles** window is displayed.
7. Click on the required tile.
The tile is added to the Dashboard.

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Chapter 4

4.1 Navigating from Dashboard

Information on how to navigate from Dashboard.

Navigating to the required page to perform necessary action or view a piece of information is time consuming. To enable the user to quickly jump to the required page, the Dashboard is provided with corresponding links in each tile.

The information that can be viewed from or the actions that can be performed from the following Dashboard tiles are explained in detail in this chapter:

- Alerts
- Collateral Due for Review
- Facility Due for Review
- Collateral Due for Review RM
- Facility Due for Review RM
- Pending Exception
- Top 5 Customer by RM
- Upcoming Covenants
- Pending Covenants
- [Alerts](#)
Information on the Alerts tile in Dashboard.
- [Collateral Due for Review](#)
Information on the Collateral Due for Review tile in Dashboard.
- [Facility Due for Review](#)
Information on the Facility Due for Review tile in Dashboard.
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- [Pending Exception](#)
Information on the Pending Exception tile in Dashboard.
- [Top 5 Customer by RM](#)
Information on the Top 5 Customer by RM tile in Dashboard.
- [Upcoming Covenants](#)
Information on the Upcoming Covenants tile in Dashboard.
- [Pending Covenants](#)
Information on the Pending Covenants tile in Dashboard.

- [Collateral Summary](#)
Information on the Collateral Summary tile in Dashboard.
- [Collateral Coverage](#)
Information on the Collateral Coverage by RM tile in Dashboard.
- [Collateral Actionable](#)
Information on the Collateral Actionable tile in Dashboard.
- [Collateral Performance](#)
Information on the Collateral Performance tile in Dashboard.
- [Terms and conditions](#)
Information on the Terms & conditions tile in Dashboard.
- [Covenants](#)
Information on the Covenants tile in Dashboard.

4.1.1 Alerts

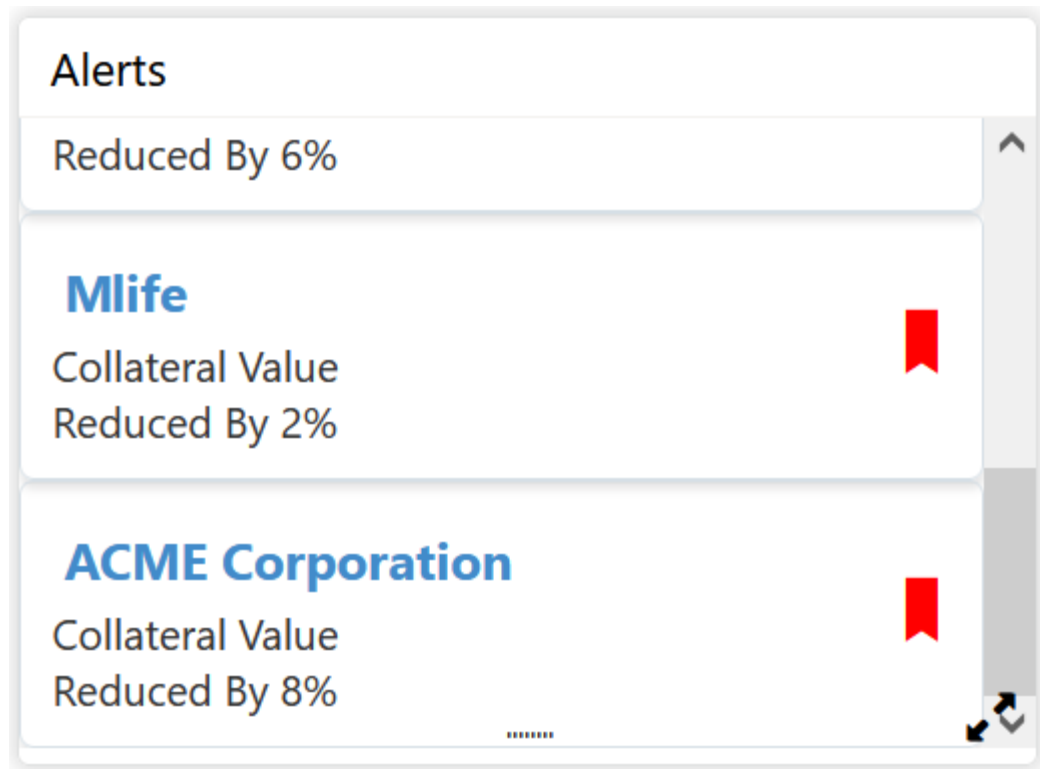
Information on the Alerts tile in Dashboard.

This tile lists the action items that require immediate attention by the user. You can view the action details and perform any of the actions listed in the following table:

Table 4-1 Alerts - Actions

Action	Result
Facility Amendment	Facility Amendment process will be initiated.
Facility Closure	Facility Closure process will be initiated.
Collateral Review	Collateral Review process will be initiated.
Collateral Substitution	Collateral Substitution process will be initiated.
Dismiss	Alert will be dismissed.
Reschedule	Upon clicking Reschedule option, Reschedule date field is displayed. Select the Reschedule date. Alert will be snoozed for the specified time period.

Figure 4-1 Alerts



1. Click the required action item.
The **Action Details** window is displayed.

Figure 4-2 Action Details

Action Details

Action *

☐ Collateral Review

☐ Collateral Substitution

☐ Dismiss

☒ Reschedule

Customer Id

Application ID

Date Initiated

Current Status

Documents0

Basic Information

COL202790622

Collateral Type

Collateral Category

Ownership Type

Collateral Currency

Owner Estimated Value

Held Collateral Value

Available From

Available Till

Applicable Business

Exposure Type

Charge Type

Purpose Of Collateral

Shareable Across Customers

Ownership

No data to display

Seniority of charge

1

Position

0

Total Percentage

100

Percentage Available

Covenants

0

Covenants proposed

Standard Covenants Applicable

0

Complied Covenants

0

Breached Covenants

Insurance

Active Insurance

Total Insurance Amount

Configured Stage Status

No items to display.

OK

- 2. View the action details and select the required option.
- 3. Click **OK**.

4.1.2 Collateral Due for Review

Information on the Collateral Due for Review tile in Dashboard.

This tile lists the collaterals which past the review date or for which the review is pending.

Note:

This tile is not applicable for RM.

For information on Collateral Due for Review tile, refer **Collateral Due for Review RM** topic.

4.1.3 Facility Due for Review

Information on the Facility Due for Review tile in Dashboard.

This tile lists the facilities which past the review date or for which the review is pending.



Note:

This tile is not applicable for RM.

For information on Facility Due for Review tile, refer **Facility Due for Review RM** topic.

4.1.4 Collateral Due for Review RM

Information on the Collateral Due for Review RM tile in Dashboard.

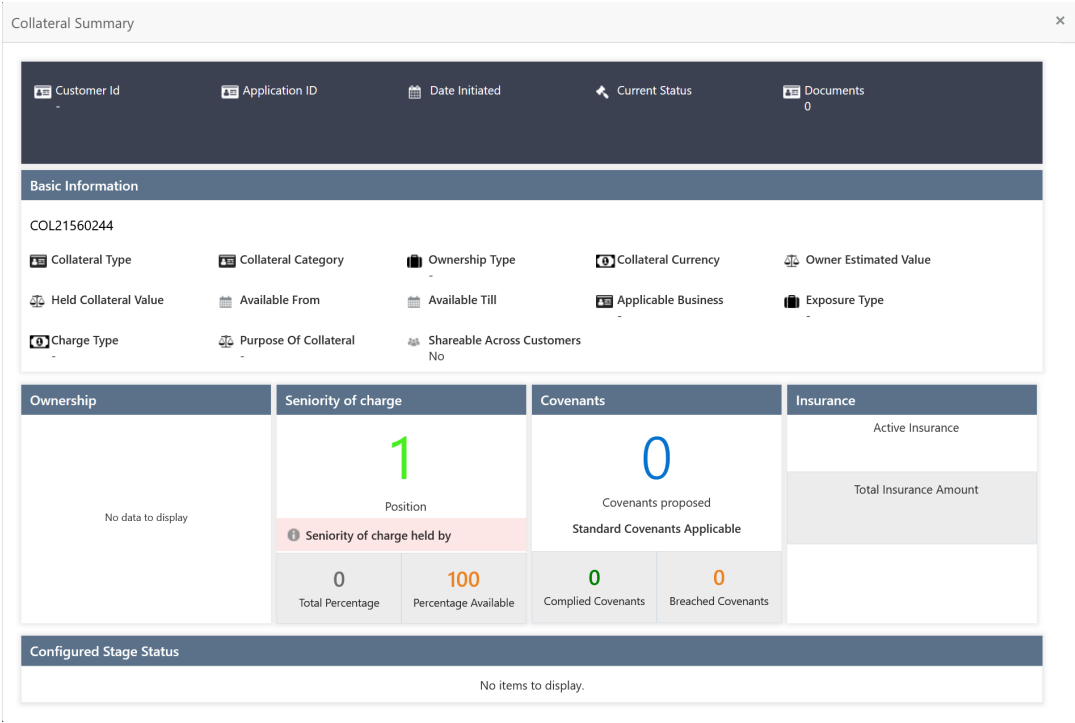
This tile lists the collaterals which past the RM review date or for which the RM review is pending.

Figure 4-3 Collateral Due for Review RM - List

Collateral Due For Review RM		
COL21560244	ASTRACORP	Dec 2, 2018
COL181320149	Bayer	May 16, 2018
COL181360246	Liberty Mutual	Apr 17, 2018

1. Click on the required collateral ID.
The **Collateral Summary** is displayed.

Figure 4-4 Collateral Summary



 **Note:**
In the bar chart view, click on the bar and then select the **Collateral ID** to launch the **Collateral Summary** screen.

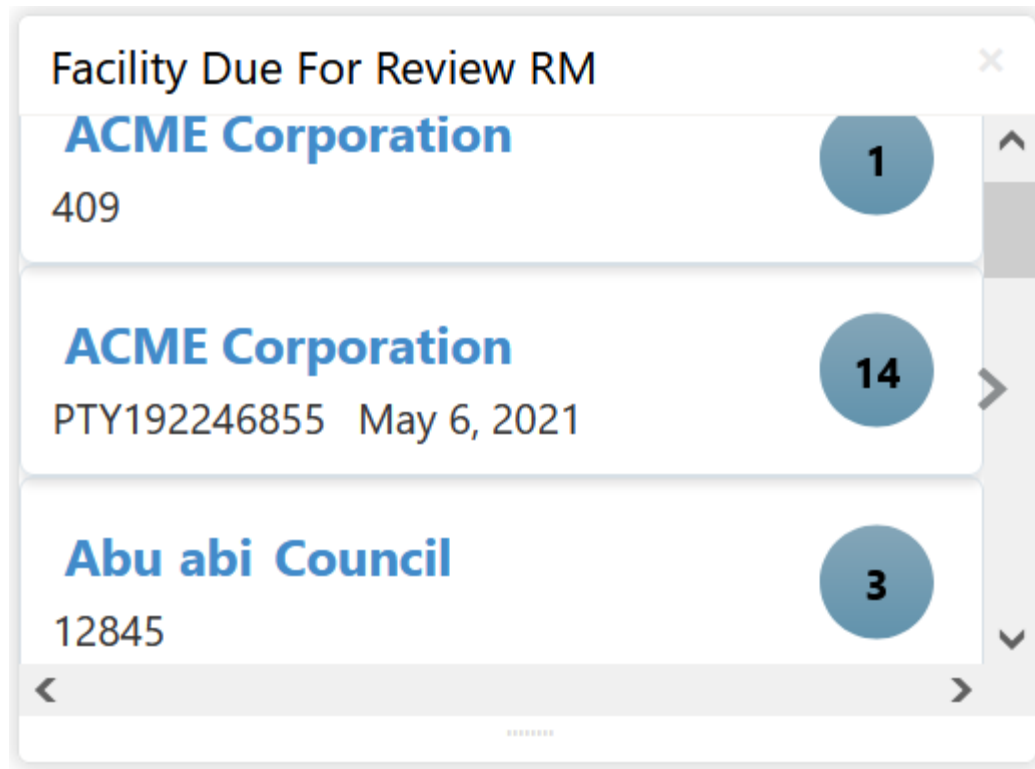
- 2. Review the collateral summary.
- 3. Click the close icon at the top right corner.

4.1.5 Facility Due for Review RM

Information on the Facility Due for Review RM tile in Dashboard.

This tile lists the facilities which past the RM review date or for which the RM review is pending.

Figure 4-5 Facility Due for Review RM



1. Click on the count next to the required customer.
The **Review Summary** window is displayed.

Figure 4-6 Review Summary

Review Summary							
Line No	Facility Id	Facility Type	Parent Line No	Facility Category	Review Date	Approved Amount	Utilized Amount
GTU1	F2002477	NF		GTU	06May 21	\$5M	\$0
LCUK1	F2002490	NF	LC1	LC	06May 21	\$1M	\$0
STLNIND1	F2002479	F	STLOAN1	TL	06May 21	\$2M	\$0
STLNUK1	F2002480	F	STLOAN1	TL	06May 21	\$1M	\$0
LTWC1	F2002481	F		WC	06May 21	\$1.5M	\$0
STWC1	F2002482	F		WC	06May 21	\$2.5M	\$0
STWCUK1	F2002483	F	STWC1	WC	06May 21	\$1M	\$0
STWCUS1	F2002484	F	STWC1	WC	06May 21	\$1M	\$0
STWCIND1	F2002485	F	STWC1	WC	06May 21	\$500K	\$0

2. Click on the required **Line No**.
The **Facility Details** window is displayed.

Figure 4-7 Facility Details

Letter of Credit UK - LC

Facility Details

- Facility Basic Info
- Schedule
- Tenor Restrictions
- Exposure
- Fee
- Pool Linkage
- Pricing
- Facility collateral linkage
- Credit Rating
- FX Rate Revaluation
- Utilization History

Line Code *	Line Serial Number *	Facility Description *
LCUK	1	Letter of Credit UK
Branch *	Parent Facility Id	Parent Line Number
004	F2002487	LC1 - LC
Bank Futura - Canary Wharf Branch		
Facility Type	Facility Category	Line Start Date
☐ Funded ☒ Non Funded	LC - Letter of credit	Aug 10, 2020
☐ Cascade		
Next Review Date	Line Expiry Date	Currency *
May 6, 2021	Jul 6, 2021	USD
Requested Amount *	Proposed Amount	Project Id
Availability Period (in months)	Commitment Status	Secured?
	☐ Committed ☐ Uncommitted ☐ Cascade	☒ Secured ☐ Cascade
☐ Revaluation Required	Sanctioned Amount	Utilized Amount
☐ Rate Agreement Required	\$1,000,000.00	\$0.00
Available Amount	OSUC Amount	Total repaid amount
\$1,000,000.00	\$0.00	\$0.00
Outstanding utilized amount	Net Utilization	Peak Utilization
\$0.00	\$0.00	\$0.00
Average Utilization	Released Amount	
\$0.00	\$1,000,000.00	

Close

Note:

In the **Facility Details** window, you can edit the details for which modification is allowed in Business Process Configuration. For detailed information on the sub-menu, refer Credit Proposal User Guide.

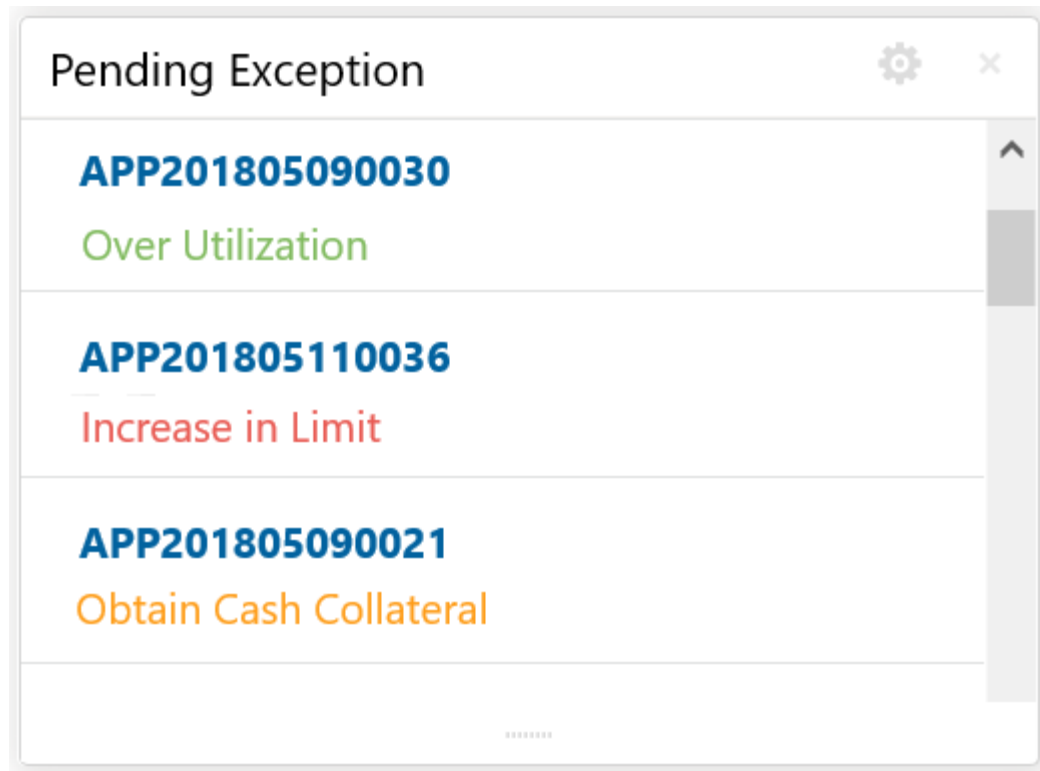
- To exit the **Facility Details** window, click **Close**.

4.1.6 Pending Exception

Information on the Pending Exception tile in Dashboard.

This tile lists the policy exceptions for which the review is pending.

Figure 4-8 Pending Exception



1. Click on the required application ID.
The **Exception Summary** is displayed.

Figure 4-9 Exception Summary

The screenshot shows a window titled "Exception Summary" with a close button in the top right. The window displays the following details:

Exception Details	
Application Number	APP201909210017
Customer Id	201925 Facilities
Customer Type	Corporate
Exception Request From	LN
Exception Status	☐ Over utilization ☒ Increase in Limit ☐ Transfer of Limits ☐ Obtain Cash Collateral ☐ Reject
Limit Amount Changed to	\$3,000,000.00
Application Date	Sep 21, 2019
Customer Name	APP Corporation
Branch Name	004
Utilization Amount	\$2,000,000.00
Line Expiry Date Change to	Dec 30, 2019

2. To view the facility details, click **Facilities**.
The **Facility Details** window is displayed.

Figure 4-10 Facility Details

Facility Details								
Customer Number				Customer Name				
201925				APP Corporation				
ID	Customer Number	Linkage Type	Linkage Reference No	Lendable Margin	Available Amount	Utilized Amount	Currency	Descr
No data to display.								
< >								
								OK

- 3. View the facility details and click **OK**.
- 4. To close the **Exception Summary**, click the close icon at the top right corner.

4.1.7 Top 5 Customer by RM

Information on the Top 5 Customer by RM tile in Dashboard.

This tile lists the top five customers associated with the logged in user along with the funding information.

Figure 4-11 Top 5 customer by RM

ACME Corporation	PTY192560509
ACME Corporation	PTY192246855
Tat Motors	PTY202022
CST	PTY202023
Tat Steels	PTY202021

1. To view the detailed customer information, click on the required customer name.
The **Customer Summary** is displayed.

Figure 4-12 Customer Summary



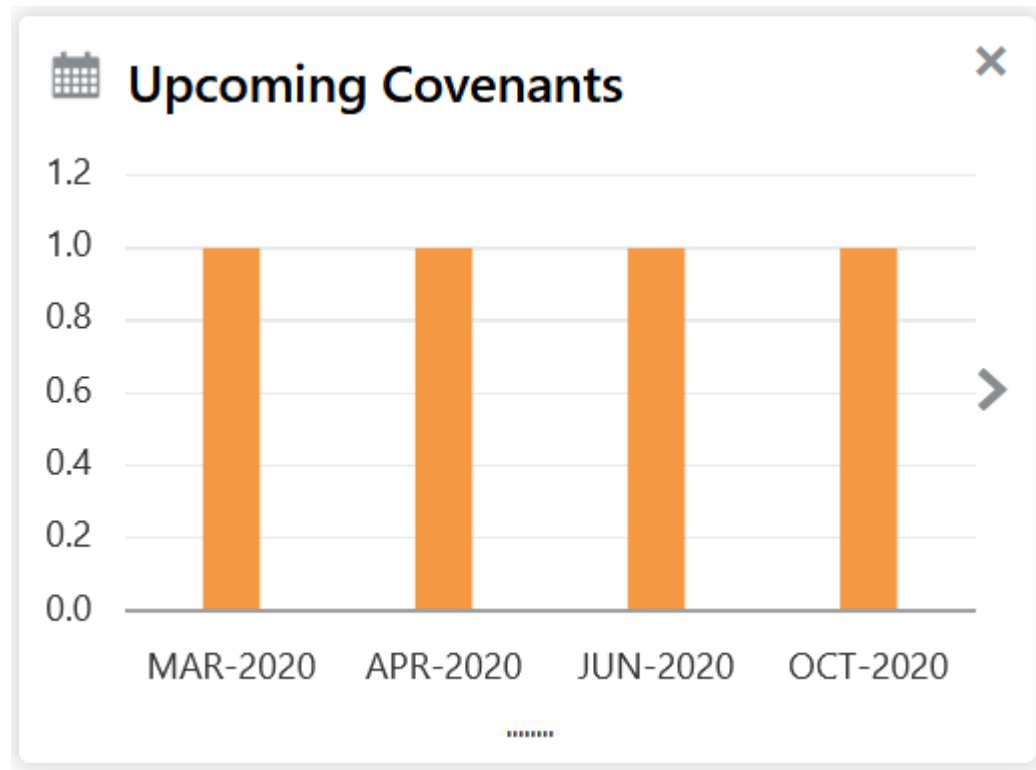
2. Review the **Customer Summary**.
3. Click the close icon at the top right corner.

4.1.8 Upcoming Covenants

Information on the Upcoming Covenants tile in Dashboard.

This tile displays the covenants which have review due date in the upcoming days.

Figure 4-13 Upcoming Covenants Tile



1. Click on any bar or date.
The **Upcoming Covenants** window is displayed.

Figure 4-14 Upcoming Covenants

The figure shows a window titled "Upcoming Covenants" with a close button (X). It features a "Filter" button, a "Type to filter" text box, and an "INITIATE" button. Below these is a list of covenants. The first covenant is selected, showing details for "firesafety":
Customer Id: PTY192560509
Covenant Code: CVNTFACDBE
Due Date: Apr 23, 2020
Customer Name: ACME Corporation
Covenant Type: Non Financial
Linkage Type: Facility
Frequency: Monthly
Start Date: Sep 19, 2018
Linkage Entity Id: FAC00018
At the bottom, there is a pagination bar showing "Page 1 of 1 (1 of 1 items)" and navigation icons. On the right side, there are two buttons: "Initiate Tracking" and "Covenant History".

2. To filter the required covenant record, click the **Filter** icon and specify the search parameters or directly specify the parameter in **Type to filter** text box.
3. To initiate Covenant Tracking process, select the covenant and click **Initiate** or click the action icon and select **Initiate Tracking**.

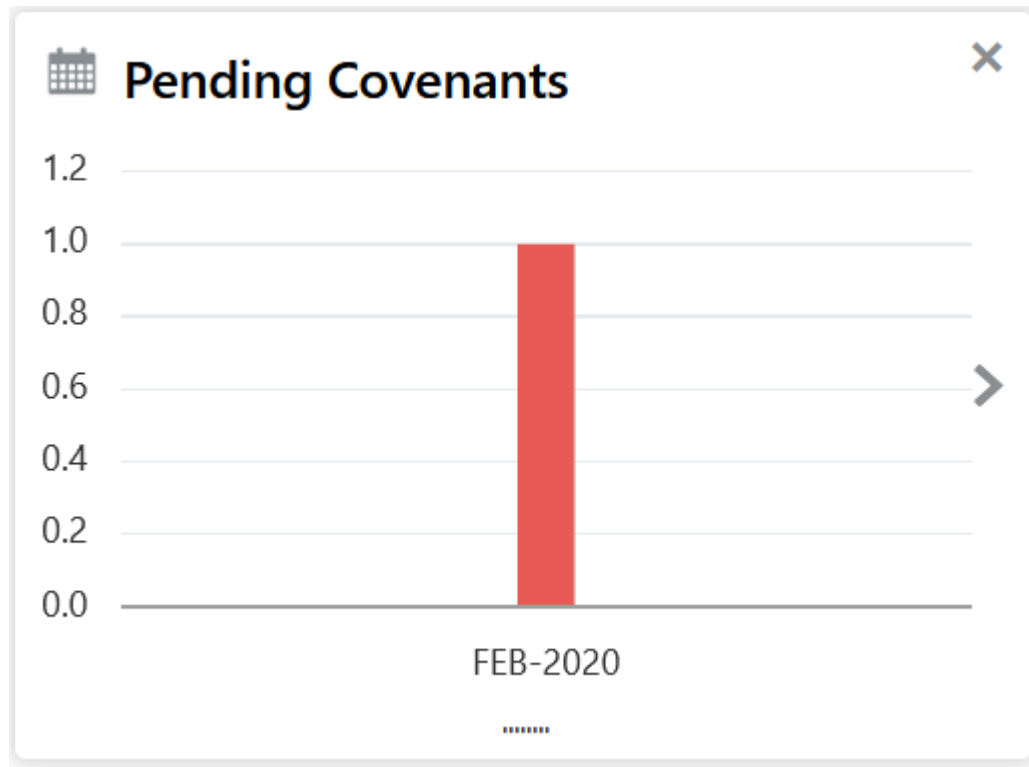
4. To view the covenant history, click the action icon and select **Covenant History**.
5. To close the **Upcoming Covenants** window, click the close icon.

4.1.9 Pending Covenants

Information on the Pending Covenants tile in Dashboard.

This tile displays the covenants for which review is pending.

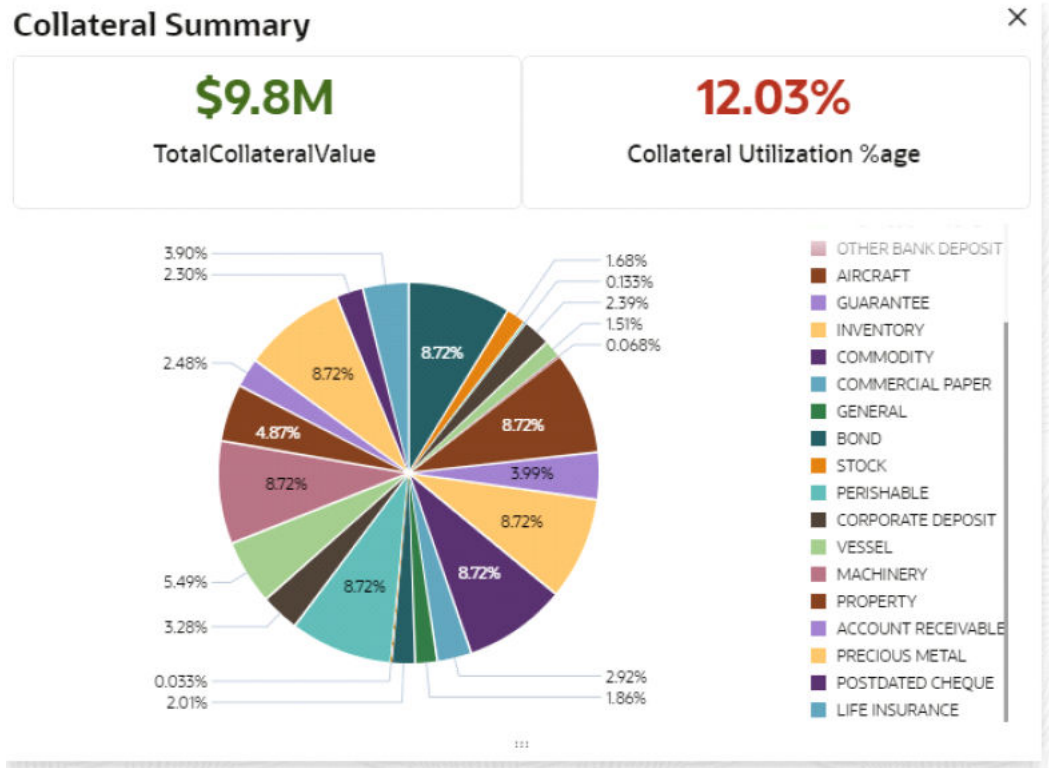
Figure 4-15 Pending Covenants



For information on initiating Covenant Tracking process, refer the **Upcoming Covenants** topic.

4.1.10 Collateral Summary

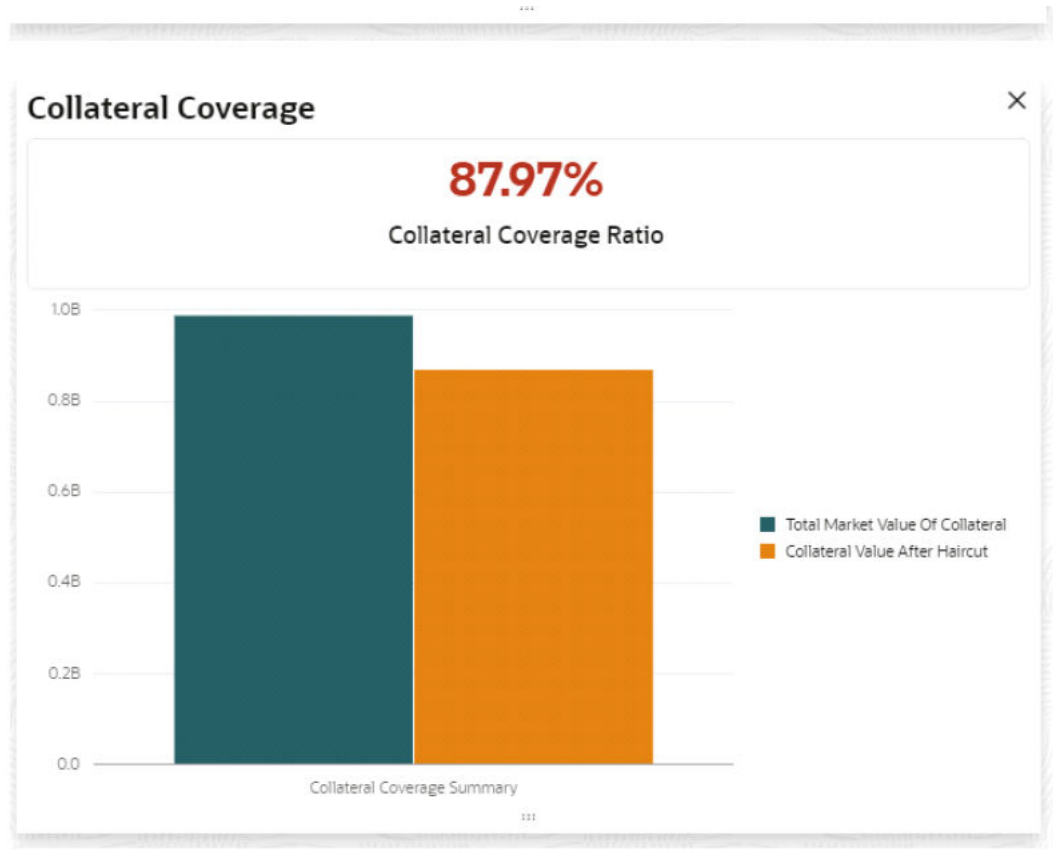
Information on the Collateral Summary tile in Dashboard.



4.1.11 Collateral Coverage

Information on the Collateral Coverage by RM tile in Dashboard.

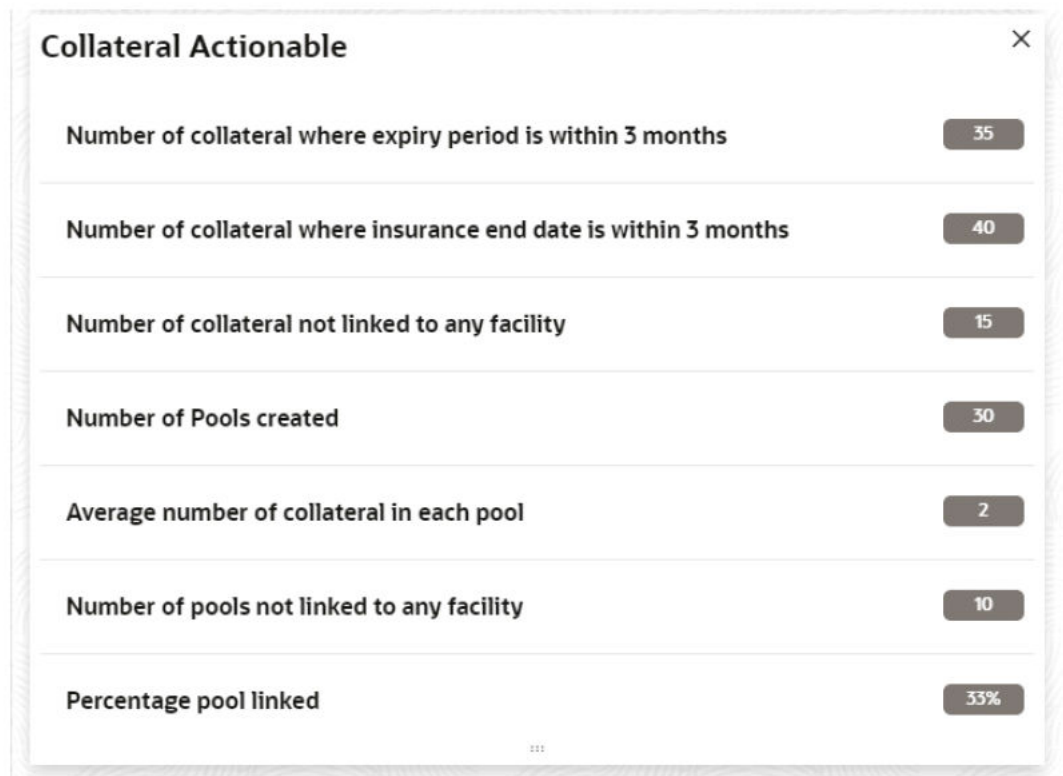
Figure 4-16 Collateral Coverage



4.1.12 Collateral Actionable

Information on the Collateral Actionable tile in Dashboard.

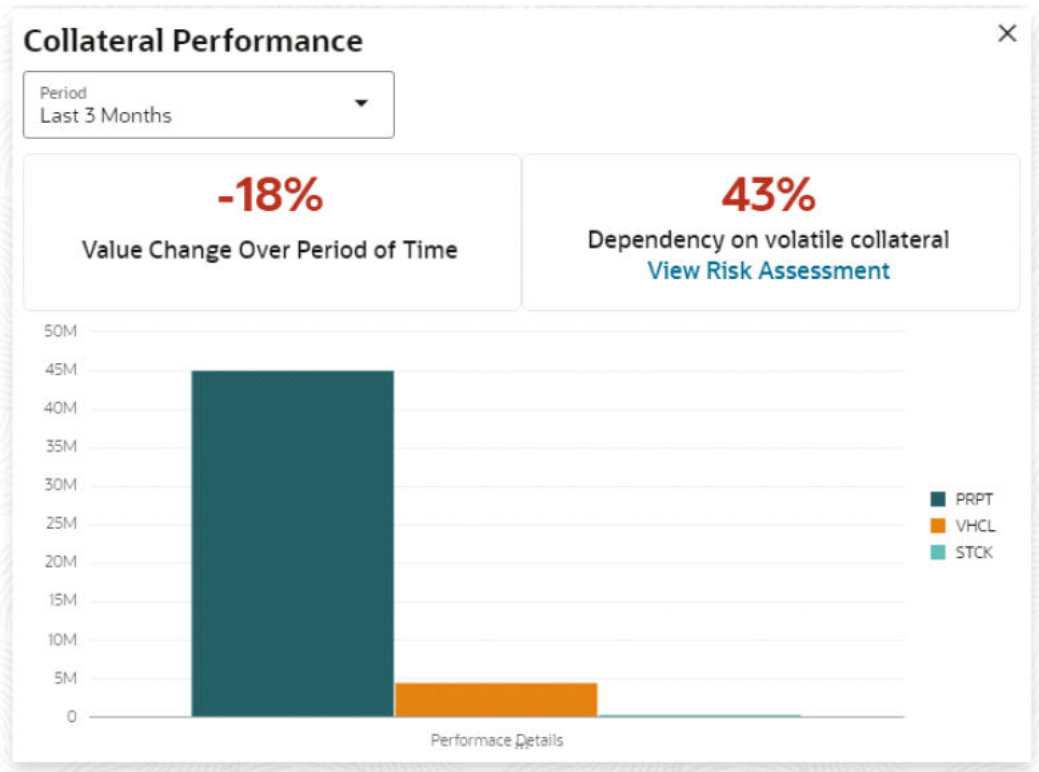
Figure 4-17 Collateral Actionable



4.1.13 Collateral Performance

Information on the Collateral Performance tile in Dashboard.

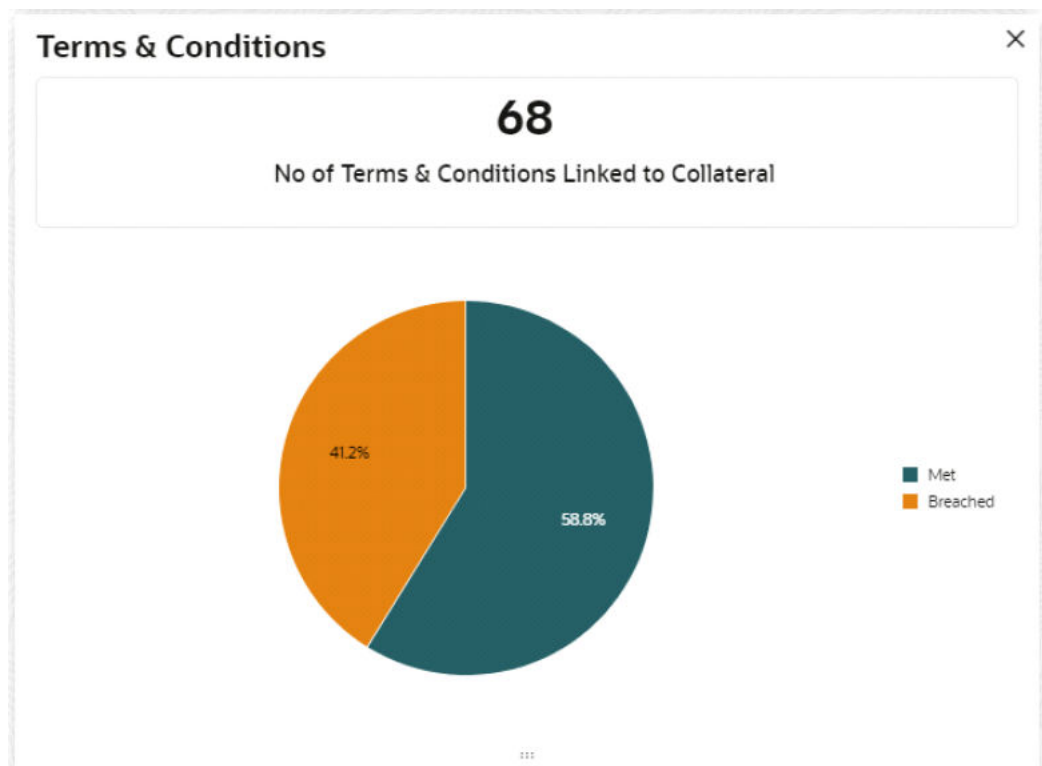
Figure 4-18 Collateral Performance



4.1.14 Terms and conditions

Information on the Terms & conditions tile in Dashboard.

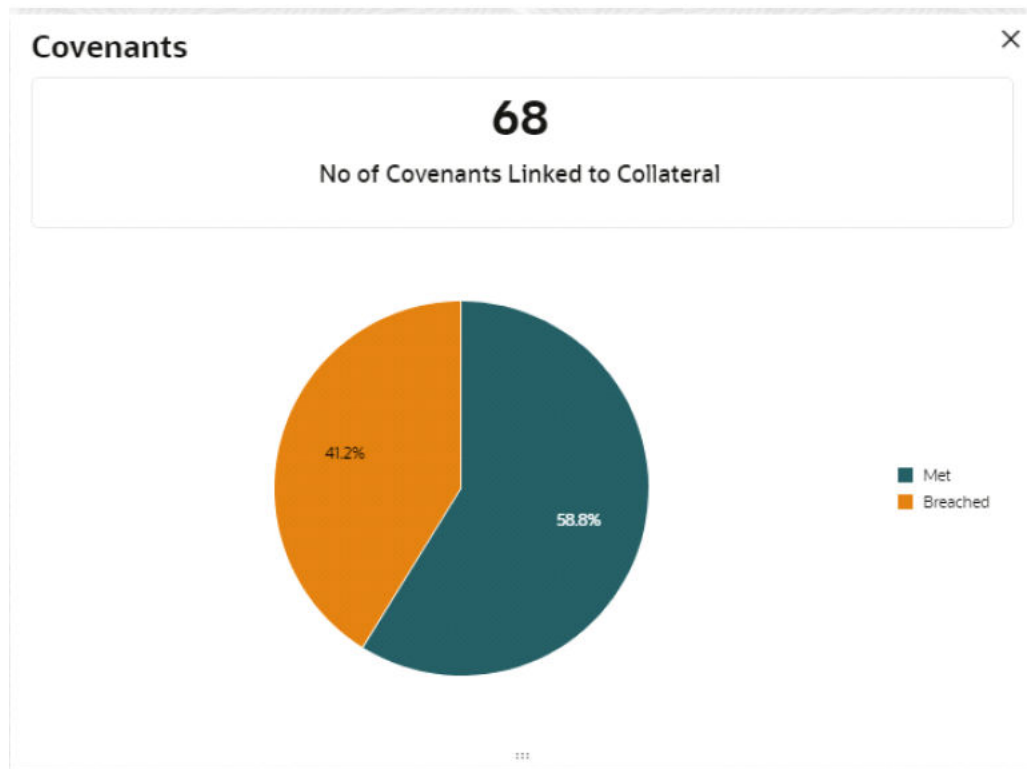
Figure 4-19 Terms and conditions



4.1.15 Covenants

Information on the Covenants tile in Dashboard.

Figure 4-20 Covenants



5

Chapter 5

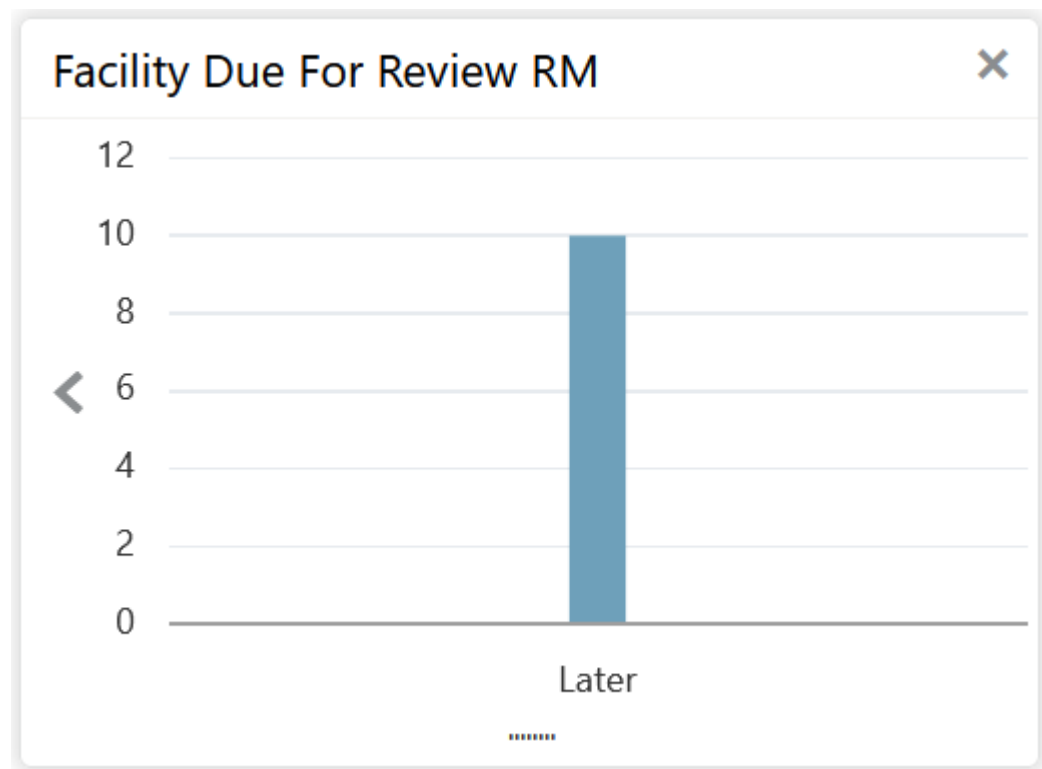
5.1 Filtering Data in Dashboard

Information on how to filter data in the Dashboard.

The system allows you to filter the required information from each tile of the Dashboard in graphical view.

The **Facility Due for Review RM** tile in graphical view is shown below for reference:

Figure 5-1 Facility Due for Review RM - Chart



1. Click any bar in the graph.
The **Filter** window is displayed.

Figure 5-2 Filter

Type to filter × Clear ×			
Party	No of Facilities	Customer Name	Review Date
409	1	ACME Corporation	NaN-undefined-NaN
PTY192246855	14	ACME Corporation	6-May-2021
12845	3	Abu abi Council	NaN-undefined-NaN
PTY203091193	2	TQT2234	NaN-undefined-NaN
PTY201835452	15	BC CORP	6-May-2021
PTY20202	2	Tat Group	7-July-2021
PTY202021	2	Tat Steels	7-July-2021
14184	13	AI Automotive	NaN-undefined-NaN
8088	2	CORP 16052021 1	17-May-2021
15161	18	Et Technologies FZ - LLC	NaN-undefined-NaN

2. Type the filter parameter in the **Type to filter** text box.
For example: type the first three characters of customer name, facilities associated with the mentioned customer are displayed.
3. To sort the data in ascending or descending order, click the triangle next to any header as shown below.

Figure 5-3 Sort records

Type to filter		× Clear	×
Party	No of Facilities	Customer Name	Review Date 
409	1	ACME Corporation	NaN-undefined-NaN
PTY192246855	14	ACME Corporation	6-May-2021
12845	3	Abu abi Council	NaN-undefined-NaN
PTY203091193	2	TQT2234	NaN-undefined-NaN
PTY201835452	15	BC CORP	6-May-2021
PTY20202	2	Tat Group	7-July-2021
PTY202021	2	Tat Steels	7-July-2021
14184	13	AI Automotive	NaN-undefined-NaN
8088	2	CORP 16052021 1	17-May-2021
15161	18	Et Technologies FZ - LLC	NaN-undefined-NaN

4. To close the **Filter** window, click anywhere outside the window.

6

Chapter 6

6.1 References

User guides of modules related to Credit 360 interface.

For more information on any related features, you can refer to the following documents:

- Oracle Banking Procedure User Guide
- Oracle Banking SMS User Guide
- Oracle Banking Common Core User Guide
- Oracle Banking Credit Facilities Process Management Installation Guides

6.2 Feedback and Support

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